

# RETURN AUTHORIZATION FORM

Use one Return Authorization Form per gun/item to be repaired and include with your package

Name: \_\_\_\_\_

Your Shipping Address: \_\_\_\_\_

City and State \_\_\_\_\_ Zip \_\_\_\_\_

What is the best way to contact you for questions concerning repairs or payment?

Circle one: EMAIL or TELEPHONE

Email: \_\_\_\_\_ Telephone \_\_\_\_\_

Item(s) to be repaired: list make & model with serial number and any accessories included. Rifles do not normally need to have the stock sent. Note: generally, it is unnecessary to send the items listed as *EXTRAS*.

(1) Make&Model \_\_\_\_\_

(2) Serial Number \_\_\_\_\_

*EXTRAS*: Sights, Factory or aftermarket case, Fill adapter, Tools, Extra Cylinders

Describe Problems: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Insurance value for return: \$ \_\_\_\_\_

## Repair Quotes

I understand the quoted cost for this repair(s) is \$ \_\_\_\_\_. Please contact me if the repair cost will exceed this amount.

Note that Repair Quotes do NOT include return shipping costs.

## Shipping

This repair will be shipped back via UPS for the Continental US (select):

Ground 2 Day 3 Day Next Day

If it is being shipped outside the lower 48 states, it will be shipped by post office if this proves to be the best method (select):

Priority Mail Express Mail

Please enter your UPS account number (if you have one): \_\_\_\_\_

Normal repairs can be done and returned within 10 days. However, we do attend many National and International events. Please contact us to find out if your repair may take longer due to our travel schedule.

If you need your item repaired urgently, please give us a specific date: \_\_\_\_\_

\* Note: there is a \$20 additional fee for all repairs marked Urgent.

## **General Shipping Instructions**

Please use only sturdy boxes of appropriate size. Too large or too small of a box or old, worn out boxes will be replaced. Packing material such as bubble wrap, peanuts or newspaper work great - please use enough to insure your item does not move around. Heavy items will crush packing peanuts. Wrap cylinders individually in a piece of bubble wrap or multiple sheets of newspaper.

**Never ship cylinders in tubes or bubble-lopes.** These are not safe. We will ship them back in a box and you will be charged a \$2 fee. We frequently have cylinders damaged more from shipping than the original repair needed.

UPS charges an \$8 fee for anything NOT shipped inside of a cardboard box, such as gun cases or wooden crates. If applicable, this fee will be added to your bill.